

A NEW ERA OF E-GOVERNMENT IN HUNGARY

Digital Credential Service Provider

The European Union's Digital Decade 2030 programme requires every member state to establish a secure and unified digital citizenship ecosystem.

Hungary's Digital Credential Service Provider (DCSP) is the country's response to this initiative – a nationwide digital infrastructure redefining identification and digital administration on both national and European levels.

Alongside IdomSoft, Trendency has been actively shaping and developing the DCSP ecosystem from the very beginning – from UX research and product design to frontend development, accessibility and analytics methodology.



DCSP APPLICATION by Trendency

Designed and developed for millions of users.

Trendency was entrusted with helping shape and build one of Hungary's most complex digital citizen platforms – an application designed to harmonize digital identity, administration and citizen services within a highly regulated national ecosystem.

From UX research and product design to mobile application development and continuous optimization, we contribute to the evolution of the DCSP experience on multiple levels.

WE UNDERSTAND THE ENTIRE ECOSYSTEM

Building Hungary's digital citizenship experience

1,6M+

REGISTERED USER

400k+

DAILY AVERAGE USER

72M

TOTAL SERVICES TRANSACTION

DCSP DESIGN SYSTEM

Unified digital operations for the entire e-government ecosystem.

A modern, scalable and accessibility-first design system supporting consistent user experiences and faster digital development.

FRONTEND GUIDE

Unified frontend standards for government digital systems.

Establishing frontend governance, UX and accessibility principles, component logic and long-term sustainable operational standards.

DCSP ANALYTICS METHODOLOGY

Data-driven digital public administration.

Development of a unified KPI and measurement framework, implementation support and data visualization solutions.

DIGITAL INTERFACE MODERNIZATION

Beyond governance frameworks, we also participate in the modernization of real digital interfaces.

UX and accessibility-focused modernization of DÁP ecosystem frontends and digital administration processes.

DIGITAL CREDENTIAL SERVICE PROVIDER IS NOT A ONE-TIME PROJECT

A continuously evolving ecosystem

The digital citizenship ecosystem continuously expands through new life events, EU standards and digital identity use cases. This is not a closed development project, but a long-term digital infrastructure requiring continuous adaptation and innovation.

From strategic planning and implementation support to the UX and operational design of new digital services, Trendency contributes to the evolution of the ecosystem on multiple levels.

EU standards

Expected by 2026+

Digital identity

Already available

Life events

Continuous rollout

New use cases

Ongoing expansion

Business Value Creation

DCSP is not merely a public administration development, but a new and gap-filling digital infrastructure enabling new operational models for both public and market stakeholders.

Faster administration

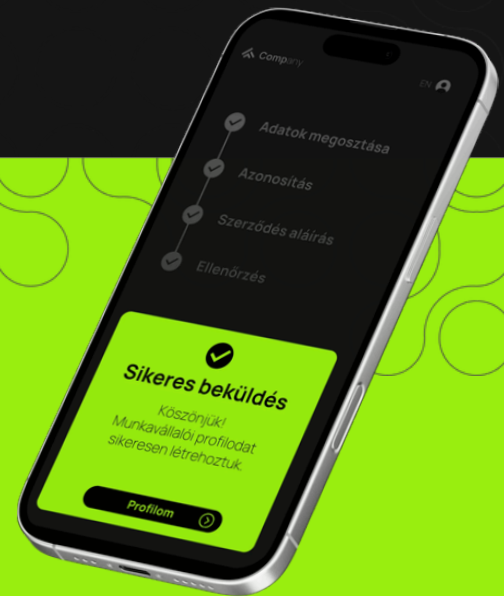
Secure data handling

Regulatory compliance

HR and digital onboarding

Secure data sharing

Unified digital experience



FRAMEWORK SERVICES

EUDI Wallet

The citizen's digital identity wallet, enabling unified access to and management of official personal documents.

Digital Storage

Secure, centralized and continuously updated management of notifications and official documents within a single interface.

eIdentification

Secure online identification within minutes using DCSP ID for faster login and administration processes.

eSignature

A legally binding digital signature solution accepted across the European Union for users with an active signing certificate and DCSP ID.

Data Sharing

Secure access to and sharing of verified citizen data with user approval.

INDUSTRIES

Banking and financial services

Digital onboarding systems

Insurance processes

Telecommunications

Utility services

E-commerce

Tourism

Service industry

Digital contracting processes

Citizen and customer portals

DCSP INTEGRATION • UX • FRONTEND • ACCESSIBILITY • ANALYTICS

You can count on us!

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